

Council Tax Information

Council Tax Charges - Enquiries

For queries concerning your charges please refer your enquiries to the relevant charging authority on the following telephone numbers:-

Nottinghamshire County Council (Customer Voice) 0300 500 8080

Nottinghamshire Police & Crime Commissioner 0115 844 5998

Combined Fire Authority 0115 838 8100

Rushcliffe Borough Council (Customer Services) 0115 981 9911

Parish Charges - please contact individual Parish Clerk

Valuation

The valuation of domestic property for Council Tax purposes is not carried out by Rushcliffe Borough Council. The value of your home has been assessed by the Valuation Office Agency, which is part of HM Revenue & Customs. Your home has been placed in one of eight valuation bands based on its estimated sale price on 1st April 1991. The fact that homes may be worth more today does not mean they have been put into the wrong band – the banding date was chosen in order to establish how much homes were worth relative to similar properties in the area and the bandings are not affected by any general movement in house prices. You can appeal if you think your house has been put in the wrong valuation band, but the rules are quite strict. **No appeals will be allowed if they are solely on the grounds of the general movement in house prices.**

Appeals may only be lodged if:

- there has been a material increase or reduction in the dwelling's value resulting from a physical change to the building or;
- you start or stop using part of the building to carry out a business or the balance between domestic and commercial use changes or;
- where you become the taxpayer in respect of that dwelling and less than six months have elapsed from that date.

Full details on how to appeal are available on the [Challenge your Council Tax band](#) page of the Valuation Office Agency's website.

Council Tax Bandings

Band A Property worth up to £40,000

Band B over £40,000 and up to £52,000

Band C over £52,000 and up to £68,000

Band D over £68,000 and up to £88,000

Band E over £88,000 and up to £120,000

Band F over £120,000 and up to £160,000

Band G over £160,000 and up to £320,000

Band H over £320,000

Discounts Allowable

Council Tax is made up of two equal parts. One part relates to the property and the other to the people who live there. The full Council Tax bill assumes that there are two adults living in a dwelling, so if there is only one adult resident in the property you may qualify for a 25% discount.

Certain groups of people are not counted when looking at the number of adults resident in a dwelling for Council Tax purposes, provided they meet certain conditions. These include:-

- Full-time students, student nurses, apprentices and Youth Training trainees
- People who are being looked after in care homes
- People who are severely mentally impaired
- People staying in certain hostels or night shelters
- 18 and 19 year olds who are at, or have just left school
- Care workers working for low pay, usually for Charities
- People caring for someone with a disability who is not a spouse, partner, or child under 18
- Members of visiting overseas forces and certain international institutions
- Members of religious communities
- People in prison (except those in prison for non-payment of Council Tax or a fine)
- Diplomats and members of international organisations headquartered in the U.K.

If you fall into one of these categories, then please contact our Customer Service Centre on 0115 981 9911 to check if you are entitled to a discount.

Empty Properties

The Council has discretionary powers to vary the level of discounts awarded and has used these powers as follows:-

- Properties that are unoccupied and unfurnished for less than 4 weeks are entitled to a 50% discount.
- Properties that are unoccupied and unfurnished for more than 4 weeks are not entitled to a discount and Council Tax is charged at the full rate.
- After one year, a 100% premium will be applied, rising to 200% after 5 years. For properties that have been empty for over 10 years, the premium is 300%.

Second Homes

A second home is a property that is not occupied by anyone as their main home and is furnished sufficiently to allow overnight accommodation. Council Tax is charged at the full rate on second homes. However, if the property is accommodation provided as a condition of your employment, you may qualify for a 50% discount. Please contact us for further advice about this.

From 1 April 2025 the Council has decided following changes to legislation to charge a premium of 100% on properties that have been second homes for over 12 months.

Exceptions to Council Tax Premiums

A dwelling is excluded from the premium if it is:

- It is being actively marketed for sale or let (max 12 months from date property marketed)
- It is uninhabitable – see below for further details (max 12 months, long-term empty premium only)
- It is an annexe forming part of a single dwelling
- It is caravan pitch or boat mooring (second home premium only)
- It is holiday accommodation or where planning restriction prevents occupancy for at least 28 days continuously in a year (second home premium only)
- It is up to 12 months following from date probate/letters of administration granted
- It is a job-related dwelling (second home premium only)
- You are residing elsewhere in armed forces accommodation

If you believe your property falls into one of the above categories, please contact us and provide supporting documentation.

What does uninhabitable mean?

A property IS uninhabitable based on the following criteria:

- Roofs
 - Major repairs to roof structures
 - Rebuilding defective chimney stack(s)
- External Walls
 - Rebuilding external walls, for example to extend the property
- Foundations
 - Repair/renewal of foundations
 - Underpinning substandard foundations
- Floors
 - Replacing defective solid floors
 - Replacing defective solid floor joists
- Internal
 - Property totally gutted including removing most internal walls (not stud/partition walls)
 - Replacing defective ceiling joists
 - Rebuilding defective walls (not stud/partition walls)

A property IS NOT uninhabitable based on the following criteria:

- Replacement/repairs of plumbing or heating
- Replacement/repairs of bathroom and kitchen or any other fitting/fixtures
- Rewiring
- Timber or damp-proof treatments
- Re-plastering
- Drainage
- Repairs or renewals of services
- Maintenance, for example re-pointing or window/door replacement
- Redecoration

Even if your property is classed as uninhabitable you will still be charged full council tax.

In limited circumstances, the Valuation Office Agency may delete a property's Council Tax band. This happens when the property has been fully demolished, is truly derelict or undergoing major renovation. For further information please visit www.voa.gov.uk

Council Tax is not payable on some dwellings

The Government has decided that Council Tax will not be payable on some properties (including those occupied only by students). Below are the main descriptions of exempt properties:

- Properties owned by charities which have been empty for less than 6 months.
- Properties left empty by someone going to prison.
- Properties left empty by someone going to live in a hospital, care home or a nursing home.
- Properties left empty after someone has died and probate or letters of administration have not been granted. The exemption lasts until probate is granted and for 6 months after this whilst unoccupied.
- Empty properties which the law says cannot be occupied.
- Empty properties waiting to be used by a Minister of Religion.
- Properties left empty by someone who has moved to receive care, other than to a hospital, care home or nursing home. For example, a disabled person moving to live with a caring relative.
- Properties left empty by someone who has moved to care for another person.
- Empty properties owned and last used by a student (exemption lasts as long as the person who would normally pay the Council Tax is a full-time student).
- Empty properties repossessed because of non-payment of a mortgage.
- Student Halls of Residence.
- Properties in which only full-time students live.
- Properties used by the Armed Forces.
- Properties for which a member of a visiting force is liable.
- Properties for which a trustee of a bankrupt person is liable.
- A caravan pitch or boat mooring that is not used.
- Properties where only people under 18 live.
- Empty properties which are part of a bigger building and cannot be let separately because of planning rules. For example, this could apply to empty granny flats.
- Properties where only people who are severely mentally impaired live.
- Properties in which a diplomat or member of an international organisation headquartered in the UK live (as defined in regulations).
- Annexe/self-contained properties occupied by elderly or disabled relatives.

If you are receiving an exemption, you must tell the Council about any changes which may affect the exemption within 21 days of the change. More advice on exempt properties, including discretionary reductions, is available on our website.

Other discounts

There are the following discounts also available:

- Occupied annexe discounts
- Certain young people who have been in local authority care
- Discretionary discounts following financial hardship

If you think any are applicable please contact us for further details.

If you are disabled

You may qualify for a one band reduction in your Council Tax banding if you, or someone who lives with you, is substantially and permanently disabled. Properties in Band A will qualify for a reduction equal to 1/9th of a Band D property charge. To qualify, the disabled person must be living in the dwelling for which the reduction is being sought and there must be:-

- a room which is predominantly used by and required for meeting the needs of the disabled person; or
- a second bathroom or kitchen adapted for the needs of the disabled person; or
- a need to use a wheelchair indoors by the disabled person.

Help & Advice

If you need any help or advice regarding your Council Tax, then please [visit the Council Tax webpages](#).

Please visit here for our [contact details and opening times](#).

For information about paying your Council Tax, please see the back of your bill or [visit the Pay Council Tax webpage](#).

Business Rates

For information regarding Business Rates, please [visit the Business Rates webpages](#).

Complaints

If you have a problem or complaint about any of the services provided by Rushcliffe Borough Council, please [visit the complaints webpage](#).

Council Tax Recovery

If you have arrears, then please contact us to discuss this. [Click here to access our recovery policy](#).

Fraud Prevention

To help prevent fraudulent claims for Council Tax discounts, Council Tax data will be shared with the National Fraud Initiative and other organisations for comparison with their records.

Help us to help you

You are required to inform the Council, in writing, within 21 days, of any changes in your circumstances which may affect your entitlement to any discounts, exemptions and disabled reductions. Failure to do so may result in a penalty of £70 being imposed in the first instance and £280 for each subsequent failure.

Any notification should be addressed to Revenues Services, Rushcliffe Borough Council, Rushcliffe Arena, Rugby Road, West Bridgford, Nottingham NG2 7YG.

Alternatively, if you are unsure of the effect of a change, [contact us to discuss what has changed](#).

What Do You Get For Your Money?

Rushcliffe Borough Council provides a wide range of services for the Rushcliffe community costing a household living in a band D property £3.11 per week. In fact due to the types of property within Rushcliffe more than 55% of households will pay less.

The Borough Council administers the following services.

Protecting the environment and the community through:

- Environmental Initiatives
- Pollution Control including air quality, contaminated land and noise
- Environmental crime including fly tipping and litter
- Health and safety
- Food safety / Hygiene
- Pest Control & Dog Warden
- Control of Development
- Consideration of Planning Applications
- Emergency Planning
- Collection and recycling of refuse
- Street cleaning
- Licensing including taxis, alcohol and gambling
- Crime prevention and Community Safety including anti-social behaviour
- Community areas and leisure facilities including
- Recreation Facilities - which consist of 5 Leisure Centres, Edwalton Municipal Golf Course, Rushcliffe Country Park and maintenance of open spaces
- Promoting special events
- Electoral Registration and Elections
- Responsibility for housing
- Improving housing
- Homelessness
- Collection of income - Council Tax, Business Rates and invoices for chargeable services
- Administration of Housing Benefits and Council Tax Support
- Crematorium

RUSHCLIFFE BOROUGH COUNCIL EXPENDITURE & INCOME 2026/27

2025-2026	Service	2026-2027			
Net Expenditure £'000		Gross Expenditure £'000	Gross Income £'000	Net Expenditure £'000	Per Head £
1,613	Chief Executive	1,819	(36)	1,783	14.97
4,892	Finance & Corporate Services	19,639	(14,045)	5,594	46.97
469	Growth & Econ Dev	5,811	(4,692)	1,119	9.39
7,937	Neighbourhoods	16,188	(7,340)	8,849	74.29
14,912	Net Service Expenditure	43,458	(26,113)	17,344	145.62
(1,895)	Depreciation	(4,246)	0	(4,246)	(35.65)
1,174	Minimum Revenue Provision	1,237	0	1,237	10.39
5,698	Transfer to/(from) reserves	3,610	0	3,610	30.31
19,889	Cost of services for council tax purposes	44,058	(26,113)	17,945	150.67
2,900	Parish Councils	3,685	0	3,685	
22,789	Total	47,744	(26,113)	21,631	

This spend is paid for by Council Tax and other income as follows:

(1,478)	New Homes Bonus	0
(6,676)	Localised Business Rates	(2,675)
(1,235)	Collection Fund Deficit/pool surplus	131
(1,761)	Other Grant Income	(6,489)
11,639	Amount we need from Council Tax	12,598

This is broken down into:

(7,728)	Rushcliffe Borough Council	(7,844)
(1,012)	Special Expense	(1,069)
(2,900)	Parish Councils	(3,685)
(11,639)		(12,598)

47769.8	Representative number of band D properties (Council Tax Base)	48486.3
161.77	Rushcliffe Borough Council Band D Council Tax charge £	161.77
243.66	Band D Council Tax Charge including Special Expenses and Parish Precepts £	259.83

The £17.9m cost of services excluding Parish Precepts is funded by:

- | | |
|--|-------|
| - Grants | £6.5m |
| - Business Rates/Collection Fund Surplus/Deficit | £2.5m |
| - Council Tax (including special expenses) | £8.9m |

The chart below illustrates this:



The amount to be raised from the Council Tax represents a band “D” rate of £161.77 for Borough Council Services and an average Band “D” tax rate of £259.83 this is from including Parish Precepts and Special Expenses

Special Expenses

In West Bridgford there is no Parish Council. Local recreation and community facilities that are provided by Parish Councils elsewhere are provided by Rushcliffe Borough Council at a cost of £1,047,200. A small amount - £11,500 – is spent by Rushcliffe in the Parishes of Ruddington and £10,600 in Keyworth. Special charges are made to cover these expenses. The special charge on a band D property in West Bridgford is £67.40, in Keyworth it is £3.35 and in Ruddington it is £3.40 with other amounts payable in different bands.

Capital Investment

The Council has approved a Capital Programme of £7.098m for 2026/27. Significant schemes include: £1m Radcliffe on Trent Masterplan and £0.92m available to support Disabled Facilities Grants. The Council continues to invest in its Vehicle Fleet and IT hardware and Software to keep pace with changing technologies.

Parish Expenditure

The table below shows the amount each Parish Council requires from its own local residents to pay for services in the Parish. The precept shown is for both 2026/27 and the preceding year, together with the additional council tax rate that applies to a band D property in the area.

Parish Area	Parish Band D Tax Rate 2026/27 £	Parish Band D Tax Rate Increase/ (Decrease) £	Precept 2026/27 £	Precept 2025/26 £
Aslockton	51.53	11.12	23,950	18,294
Barton-in-Fabis	25.92	0.00	6,415	5,446
Bingham	107.86	4.27	470,311	437,032
Bradmore	35.99	0.00	6,165	6,100
Bunny	87.89	(1.93)	27,290	26,783
Car Colston	5.38	5.38	510	0.00
Clipston	0.00	0.00	0.00	0.00
Colston Bassett	98.87	9.58	13,367	12,152
Costock	67.57	1.19	20,750	20,750
Cotgrave	116.88	3.46	288,265	276,040
Cropwell Bishop	166.92	7.15	117,831	116,968
Cropwell Butler	60.93	3.07	16,250	15,500
East Bridgford	56.54	1.92	48,875	46,693
East Leake	88.48	(4.48)	310,306	324,950
Elton-On-The-Hill	0.00	0.00	0.00	0.00
Flawborough	0.00	0.00	0.00	0.00
Flintham	98.10	8.49	21,111	19,750
Gotham	66.82	0.74	42,547	41,126
Granby cum Sutton	96.58	12.52	17,095	15,635

Parish Area	Parish Band D Tax Rate 2026/27 £	Parish Band D Tax Rate Increase/ (Decrease) £	Precept 2026/27 £	Precept 2025/26 £
Hawksworth	161.29	(50.38)	12,000	15,600
Hickling	48.03	2.26	12,700	12,000
Holme Pierrepont & Gamston	41.55	2.19	46,075	43,610
Keyworth	75.50	3.21	238,970	227,590
Kingston-on-Soar	61.62	2.29	8,300	8,300
Kinoulton	22.53	6.31	9,824	7,073
Kneeton	0.00	0.00	0.00	0.00
Langar cum Barnstone	139.03	7.29	51,969	48,902
Newton	69.75	9.96	35,000	31,500
Normanton-on-Soar	85.66	4.41	16,370	15,965
Normanton-on-the-Wolds	64.81	0.67	10,000	10,000
Orston	60.33	4.48	14,015	12,800
Owthorpe	0.00	0.00	0.00	0.00
Plumtree	48.80	0.00	6,261	6,080
Radcliffe-on-Trent	312.00	200.12	1,022,803	351,800
Ratcliffe-on-Soar	0.00	0.00	0.00	0.00
Rempstone	41.10	(2.42)	8,800	9,300
Ruddington	133.16	6.27	450,500	420,156
Saxondale	0.00	0.00	0.00	0.00
Scarrington	0.00	0.00	0.00	0.00
Screveton	0.00	0.00	0.00	0.00
Shelford	131.88	6.61	15,536	14,606
Shelton	0.00	0.00	0.00	0.00
Sibthorpe	36.91	4.34	2,200	2,000
Stanford-on-Soar	89.55	16.12	6,000	5,250
Stanton-on-the-Wolds	46.61	0.68	11,000	10,500
Sutton Bonington	102.50	5.38	64,700	55,696
Thoroton	81.61	1.65	7,500	7,500
Thrumpton	49.81	0.00	4,020	3,905
Tollerton	102.91	4.94	83,202	80,186
Upper Saxondale	82.81	3.98	32,950	31,100
Upper Broughton	68.65	(18.46)	12,000	15,000
West Leake	36.50	0.37	2,500	2,500
Whatton-in-the-Vale	67.87	1.10	25,755	25,755
Widmerpool	57.89	3.76	9,975	9,500
Willoughby-on-the-Wolds	49.19	0.61	14,964	14,671
Wiverton & Tithby	0.00	0.00	0.00	0.00
Wysall & Thorpe	82.94	3.92	18,404	18,000

Council Tax Charge Increases 2026-27

Band	Nottinghamshire County Council	Fire	Police	Borough	Total
A	50.39	3.33	10.00	0.00	63.72
B	58.79	3.89	11.67	0.00	74.35
C	67.19	4.44	13.33	0.00	84.96
D	75.59	5.00	15.00	0.00	95.59
E	92.39	6.11	18.33	0.00	116.83
F	109.18	7.23	21.67	0.00	138.08
G	125.98	8.33	25.00	0.00	159.31
H	151.18	10.00	30.00	0.00	191.18

The Average charge for a band D property in Rushcliffe is:				£2,643.27	
Average Council Tax at band D:	2025/26	2026/27	Increase		
	£	£	£	%	
County Council	1894.54	1970.13	75.59	3.99	
Police Authority	296.10	311.10	15.00	5.07	
Fire Authority	97.21	102.21	5.00	5.14	
Borough Council	161.77	161.77	0.00	0.00	
Parish Council	81.89	98.06	16.17	19.75	

Enquiries about the content of this leaflet or any comments about the Council's finances should be directed to the Director – Finance and Corporate Services, at;

Rushcliffe Borough Council
 Rushcliffe Arena
 Rugby Road
 West Bridgford
 Nottingham
 NG2 7YG
 Tel: 0115 981 9911