

## South Nottinghamshire Homelessness Strategy Action Plan 2013 – 2015

Area for action	Sub-action (must be SMART)	Agency responsible	Target date	Review conclusion	Updates/comments
<b>Preventing homelessness</b>					
Develop clear pathways for key client groups, so that all partners know what is available and can find the help that their clients need (see challenge 5 – <a href="#">Making Every Contact Count</a> )	Accommodation and support pathway for young homeless people	BYH		2b, 2d, 9b	Depends on outcome of SP commissioning review
	Accommodation and support pathway for prison leavers	Notts Probation		1e	Complete. Identifies no special accommodation for lower risk prison leavers in County.
	Accommodation and support pathway for care leavers	Notts CC		2e	
	Accommodation and support pathway for people with mental illness	Notts CC/ Framework		2d	Discussed with Framework – to follow up
	Accommodation and support pathway for domestic violence survivors	Notts Domestic Violence Forum		5e	Complete. <a href="#">Published online</a> by Equation (formerly NDVF).
Make home visits and/or mediation a standard option that is presented where appropriate in parental eviction cases	Identify training requirements for mediation and home visits	Gedling BC Rushcliffe BC	June 2014	2b, 3a1, 9b	Already offered as standard at Broxtowe
	Source training in home visits for officers	Gedling BC Rushcliffe BC	Sept 2014	2b, 3a1, 9b	
	Source training in mediation – open out to all members of Forum to reduce course costs?	Gedling BC Rushcliffe BC	Sept 2014	2b, 3a1, 9b	
	Report on use of mediation and home visits and rate of successful preventions	Gedling BC Rushcliffe BC	March 2015	2b, 3a1, 9b	
Develop a range of ways to support both tenants and landlords when homeless households are housed in the private rented sector	Set up landlord incentive and advertising scheme	Rushcliffe BC	Sept 2013	5b1, 9d	<a href="#">Complete</a>
	Expand the SmartMove scheme to cover South Notts	Framework	Sept 2013		<a href="#">Complete</a>
	Assess the <a href="#">Crisis toolkit</a> to inform future action planning	Rushcliffe BC	March 2014		

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Ensure all potentially homeless clients have access to financial services suitable to their needs	Request all social landlords in South Notts to sign up with East Midlands Credit Unions to pay set-up fees for tenants' rent accounts	Rushcliffe BC via Notts Social Housing Forum	June 2013	9e, 9h, 9j	Members listed <a href="#">here</a> – outstanding work for MG to contact those that are not signed up
	Explore local authorities paying the set up fees for homeless clients placed in the private rented sector	Rushcliffe BC	June 2013	9d, 9h, 9j	RBC ready to fund this. Need confirmation from BBC & GBC. Accounts available at <a href="http://www.emheartcu.coop">www.emheartcu.coop</a> .
	Promote use of the Money Advice Service in all homelessness interviews where money is a problem	Gedling BC	Sept 2013	9h	For HO team leaders to pick up. All resources available free online, and can be posted to us.
	Promote access to the Money Advice Service website and online tools at all public access computers, e.g. council contact centres, RP offices etc.	Gedling BC	Dec 2013	9h	Web content now live on GBC and RBC sites – need to get more visibly into contact centres etc.
Look at the capacity of debt advice services and see how they can be expanded if necessary		CAB		1c, 9h	Carried over from Broxtowe 2008 plan
Explore ways to help more people share homes, and support vulnerable people to do so	Develop “spare room pack” to help people share accommodation – with a valid license agreement, house rules, checklist for whom to inform, advice on avoiding disputes, safety advice etc.	BYH		5a1, 9d	Complete – presented at July 2013 forum.
	Explore promoting spare room vacancies as private sector adverts on Homesearch	Broxtowe BC	Sept 2014		
	Assess success of Rooms4Two and SmartShare schemes	Broxtowe BC	June 2014		Schemes launching 2013/14 in Broxtowe
	Offer support in the early weeks of a	Framework			Discussed with

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	lodging arrangement				Framework 15/4/13
	Promote these interventions through council and partners' websites and social media channels	All partners	March 2015		
Continue the schools education programme for every secondary school and pupil referral unit in S. Notts		BYH	March 2015	2b, 9b	Confirmed programme to continue in 2014/15 academic year.
Improve the effectiveness of the Nottinghamshire Pre-Eviction Protocol	Ensure sign-up of all Registered Providers with stock in Broxtowe	Broxtowe BC	Dec 2013	5a2	MG has emailed all RPs that have not signed up – despite chasing, only Guinness replied. Approximately 7 remain outstanding.
	Ensure sign-up of all Registered Providers with stock in Gedling	Gedling BC	Dec 2013		As above
	Ensure sign-up of all Registered Providers with stock in Rushcliffe	Rushcliffe BC	Dec 2013		As above
	Review the effectiveness of the pre-eviction protocol	Rushcliffe BC w. Notts Social Landlord Forum	March 2015		
Improve the targeted spending of Discretionary Housing Payments	Produce regular report on spend against DHP budget for each of the three boroughs	All councils	March 2014	5a2, 9j	Carried over from Broxtowe 2008 plan
	Roll out training on what DHPs are and when eligible via the Forum	All councils	Sept 2013		Different councils may have different policies
Carry out a value for money review of the different homelessness prevention initiatives in use			March 2015		Should follow on from service review at RBC
Work through Gold Standard toolkit to identify where improvements can be made		All partners	March 2015		Details to be published 1/5/2013

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<b>Help at the point of homelessness</b>					
Continue provision of the Street Outreach service beyond two year pilot period	Demonstrate value for money of Street Outreach service in terms of rough sleepers assisted and costs to other public services avoided	Framework	Dec 2013	1e	Discussed with Framework 15/4/13 – quarterly monitoring now being provided to LAs
	Explore alternative funding sources to continue provision of service once grant expended		March 2014	1e	No funding found. Service ceased from May 2014.
Specifically state, quantify and cost what quick access accommodation is needed to reduce/phase out the use of B&Bs for homeless households	Produce report on support needs of households accommodated in B&B across South Notts and reasons they cannot access mainstream housing (e. g. private rented)	Each council to provide own details		9g	Depends on outcome of SP commissioning review with new £1m annual budget.
	Research good practice on what is provided elsewhere for clients with these needs				As above
	Produce costed report on options for delivering requirements				As above
Improve cold weather emergency provision in Gedling	Report on level of need: number of rough sleepers accommodated under SWEP in past years and on assumed “hidden need” based on Street Outreach findings	Gedling BC	June 2013		
	Liaise with potential partners, e. g. churches, Gedling CVS	Gedling BC	Sept 2013		
	Research good practice and costs of what is provided elsewhere	Gedling BC	June 2013		
	Report on options, costs and proposed delivery plan	Gedling BC	Sept 2013		
Review the needs of homeless people from BME backgrounds, given the disproportionate level of BME	Carry out a review of homeless people in South Notts against protected characteristics of diversity to identify actions required	Rushcliffe BC	March 2014	2c1	Paper completed – to be circulated internally, then shared with forum

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homelessness, and identify actions needed to address this	Carry out a review of people on the Homesearch housing register against protected characteristics of diversity to identify actions required	Gedling BC	Sept 2014	2c1	Completed for RBC as part of review of EIA – to be done for other two boroughs.
Review temp accommodation provision in Broxtowe		Broxtowe BC			Carried over from 2008 Broxtowe action plan
<b>Supporting the move away from homelessness</b>					
Review the accessibility of the Choice Based Lettings system to improve accessibility		Rushcliffe BC to lead	March 2014	9e	Aim to improve proportion of people who have bid from current 50 – 60% level.
Develop schemes to help young people to share housing and sustain their tenancy in shared accommodation	See sub-actions on helping people to share homes under Preventing Homelessness				
Hold housing options outreach sessions at the Friary to ensure rough sleepers get the advice they need and are connected to other services	Hold session every 4 weeks	Rushcliffe BC The Friary	Ongoing	1c	Carried over from 2008 Rushcliffe action plan
	Review effectiveness of sessions to decide on future provision	Rushcliffe BC The Friary	March 2014	1c	
Identify options for outreach prevention work in Stapleford		Broxtowe BC		1c	Complete – run by Framework at Carnegie Centre, Monday PM
Work to lever investment into homelessness services as a means of reducing health and wellbeing inequalities	Produce section on health needs of homeless people for Joint Strategic Needs Assessment	Notts County Council		9a	<a href="#">Complete</a>
	Build on and expand this section to demonstrate value of preventing homelessness to County Health & Wellbeing Board	Notts County Council		9a, 9i	Presentation on housing to H&WB Board to be given September 2014.