

# Person Specification

## Neighbourhood Services

### Team Leader – Street Scene

|                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                        |
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| <b>Grade: LS10</b>                  | <b>Post Number:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                        |
| <b>ATTRIBUTES</b>                   | <b>ESSENTIAL</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>DESIRABLE</b>                                                                                                                                                                                                                                       |
| <b>EXPERIENCE</b>                   | <p>Experience of effectively managing performance, including maintaining information and records</p> <p>Experience of effectively managing staff, creating an environment for people to perform to the best of their ability</p> <p>Experience of dealing with daily service requests, queries and complaints and actioning accordingly</p> <p>Relevant knowledge of health and safety within the specific areas of work</p> <p>Experience of effective budget management</p> <p>Knowledge of vehicle procurement, new technologies and service area developments</p> | <p>Experience of working with Elected members</p> <p>Experience of dealing with frontline staff/depot operations</p> <p>Planning and co-ordinating activities and working with external partners.</p> <p>Experience of effective budget management</p> |
| <b>QUALIFICATIONS</b>               | <p>Excellent numeracy and literacy</p> <p>A relevant management qualification (ILM or equivalent)</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Health and Safety qualification                                                                                                                                                                                                                        |
| <b>SPECIALIST KNOWLEDGE/ SKILLS</b> | <p>Understanding of Rushcliffe Borough Council Strategic Priorities</p> <p>An understanding of current government legislation with regards to the Street Scene service</p> <p>Knowledge of delivering a wide range of street cleansing and associated services</p> <p>Experience of managing external contracts, performance and rectification measures</p>                                                                                                                                                                                                           |                                                                                                                                                                                                                                                        |

OFFICIAL

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|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| <b>IT SKILLS</b>                  | <p>Ability to use IT packages including e-mail, diary management, word processing, spreadsheets, etc.</p> <p>Ability to produce and present Powerpoint presentations</p>                                                                                                                                                                                                                                                                 |  |
| <b>PERSONAL CHARACTERISTICS</b>   | <p>Flexible and adaptable approach to work and commitment to team working</p> <p>Highly motivated, with an ability to work on own initiative and prioritise work.</p> <p>Excellent organisational skills</p> <p>Effective interpersonal, diplomacy and influencing skills with all levels of officers</p> <p>Experience of dealing with a diverse workforce and a clear understanding of equality and diversity within the workplace</p> |  |
| <b>PHYSICAL REQUIREMENTS</b>      | None                                                                                                                                                                                                                                                                                                                                                                                                                                     |  |
| <b>SPECIAL WORKING CONDITIONS</b> | <p>Flexible approach to work including weekend and early morning starts on occasion</p> <p>Full current driving licence and access to a car for work purposes</p>                                                                                                                                                                                                                                                                        |  |

PREPARED BY: Luke Colaluca

DESIGNATION: Streetwise Manager - Neighbourhoods

DATE: August 2026