

Neighbourhoods | Streetwise

Job Description

Team Leader – Street Scene

Grade	LS10
Post number	TBC
Responsible to:	Streetwise Manager
Responsible for:	Street Scene Co-Ordinator and frontline staff within the specific service area
Job Objective	Manage the day-to-day Street Scene service ensuring delivery of both statutory and non-statutory council street cleansing responsibilities. Manage and support a team including health and safety across the Street Scene service. Manage the council's owned off-street car parks programme.
Main duties and responsibilities	Support and manage members of the Street Scene team, ensuring that all HR policies are applied fairly and consistently within the service.
	Monitor and report on service performance. Investigate areas of failing performances and introduce remedial measures.
	Support and monitor staff development, challenging unacceptable performance or behaviour when required, following all HR policies.
	Manage the day to day running of the Street Scene service. Review and monitor schedules, support the digital transformation of schedules and work systems and lead changes to improve efficiencies.
	Working with the Business and Partnerships Co-Ordinator, manage, monitor and regularly review external customer contracts. Building strong working relationships, in a partnership ethos with town and parish councils.
	Responsible for the budget within the services, monitoring and reporting updates to the Streetwise Manager. Approving expenditure in line with RBC authorisation limits.
	Ensure the procurement of supplies and services are carried out in accordance with the Council's procurement policy, financial regulations and standing orders
	Be responsible for supporting the Streetwise Manager in controlling, monitoring and reporting on variances on budgets for the car parking and Street Scene services.
	Manage the day to day running of the council's off-street car parks; lead on any car parking related projects, manage service level agreements with partners and monitor contracts with suppliers.
	Be part of and contribute to the Streetwise Management Team working in conjunction with the Streetwise Manager.
	Keep abreast of all aspects of modern service development, legislation and government direction.
	Build strong working relationships with other local authorities, external groups and organisations. Work in partnerships to tackle cross cutting issues and develop workable strategies.

	Keep residents informed, taking responsibility for complaints and queries within your service.
	Be responsible for the implementation of council policies for your service areas, including health and safety.
	Work closely with the Streetwise Technical Support Officer to regularly review all health and safety, including risk assessments, method statements and training to ensure it is appropriate and suitable for your services.
	In agreement with the Streetwise Manager and Assistant Director of Environment and Communities, contribute or be part of the Council's out of hours duty officer rota.
	Undertake other duties from time to time consistent with the nature of the job description.

PREPARED BY: Luke Colaluca

DESIGNATION: Streetwise Manager

DATE: August 2026