

**RUSHCLIFFE BOROUGH COUNCIL**

**ENVIRONMENTAL HEALTH SERVICE**

**Person Specification**

**Animal Warden & Pest Control Officer**

<b>Post number: TBC</b>	<b>Post grade: Local Scale 15/14 plus 2 increments</b>	
<b>ATTRIBUTES</b>	<b>ESSENTIAL</b>	<b>DESIRABLE</b>
<b>EXPERIENCE</b>	Experience of working in a customer focussed environment  Practical experience of catching and handling stray dogs	Practical experience in pest control treatments.  Work within or knowledge of local authorities  Experience of dealing with difficult customers and confrontational situations .
<b>QUALIFICATIONS</b>		Royal Society of Health Certificate in Pest Control or equivalent qualification.  BTEC Level 3 Certificate for Animal Inspectors
<b>SPECIALIST KNOWLEDGE/SKILLS</b>	Administrative skills to record accurately work carried out.	Knowledge and experience of stock control.
<b>IT SKILLS</b>	Ability to use IT especially mobile phone apps and tablets, including MS Outlook	

ATTRIBUTES	ESSENTIAL	DESIRABLE
<b>PERSONAL CHARACTERISTICS</b>	Professional approach. Self confident Self motivated and able to work alone. Excellent communication skills Enthusiastic and reliable.	
<b>PHYSICAL REQUIREMENTS</b>	The post holder will need to climb stairs/ladders on a day-to-day basis and will be required to carry and lift items of equipment and animals.	
<b>SPECIAL WORKING CONDITIONS</b>	The post holder will be required to be flexible at work to achieve targets and occasional out of hours work as required.  Valid full driving licence.	

PREPARED BY: Geoff Carpenter

DESIGNATION: Head of Public Protection

DATE: January 2026