

**RUSHCLIFFE BOROUGH COUNCIL**

**ENVIRONMENTAL HEALTH SERVICE**

**Person Specification**

**Animal Warden & Pest Control Officer**

<b>Post number: TBC</b>	<b>Post grade: Local Scale 15/14 plus 2 increments</b>	
<b>ATTRIBUTES</b>	<b>ESSENTIAL</b>	<b>DESIRABLE</b>
<b>EXPERIENCE</b>	<p>Experience of working in a customer focussed environment</p> <p>Practical experience of catching and handling stray dogs</p>	<p>Practical experience in pest control treatments.</p> <p>Work within or knowledge of local authorities</p> <p>Experience of dealing with difficult customers and confrontational situations</p> <p>.</p>
<b>QUALIFICATIONS</b>		<p>Royal Society of Health Certificate in Pest Control or equivalent qualification.</p> <p>BTEC Level 3 Certificate for Animal Inspectors</p>
<b>SPECIALIST KNOWLEDGE/SKILLS</b>	Administrative skills to record accurately work carried out.	Knowledge and experience of stock control.
<b>IT SKILLS</b>	Ability to use IT especially mobile phone apps and tablets, including MS Outlook	

ATTRIBUTES	ESSENTIAL	DESIRABLE
<b>PERSONAL CHARACTERISTICS</b>	Professional approach. Self confident Self motivated and able to work alone. Excellent communication skills Enthusiastic and reliable.	
<b>PHYSICAL REQUIREMENTS</b>	The post holder will need to climb stairs/ladders on a day-to-day basis and will be required to carry and lift items of equipment and animals.	
<b>SPECIAL WORKING CONDITIONS</b>	The post holder will be required to be flexible at work to achieve targets and occasional out of hours work as required.  Valid full driving licence.	

PREPARED BY: Geoff Carpenter

DESIGNATION: Head of Public Protection

DATE: January 2026