

RUSHCLIFFE BOROUGH COUNCIL

ENVIRONMENTAL HEALTH SERVICE

Person Specification

Animal Warden & Pest Control Officer

Post number: TBC	Post grade: Local Scale 15/14 plus 2 increments	
ATTRIBUTES	ESSENTIAL	DESIRABLE
EXPERIENCE	Experience of working in a customer focussed environment Practical experience of catching and handling stray dogs	Practical experience in pest control treatments. Work within or knowledge of local authorities Experience of dealing with difficult customers and confrontational situations .
QUALIFICATIONS		Royal Society of Health Certificate in Pest Control or equivalent qualification. BTEC Level 3 Certificate for Animal Inspectors
SPECIALIST KNOWLEDGE/SKILLS	Administrative skills to record accurately work carried out.	Knowledge and experience of stock control.
IT SKILLS	Ability to use IT especially mobile phone apps and tablets, including MS Outlook	

ATTRIBUTES	ESSENTIAL	DESIRABLE
PERSONAL CHARACTERISTICS	Professional approach. Self confident Self motivated and able to work alone. Excellent communication skills Enthusiastic and reliable.	
PHYSICAL REQUIREMENTS	The post holder will need to climb stairs/ladders on a day-to-day basis and will be required to carry and lift items of equipment and animals.	
SPECIAL WORKING CONDITIONS	The post holder will be required to be flexible at work to achieve targets and occasional out of hours work as required. Valid full driving licence.	

PREPARED BY: Geoff Carpenter

DESIGNATION: Head of Public Protection

DATE: January 2026